"The" Question: Hosted or Premise?

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There is always a simple answer...
One Size Fits All!
Ok, How About Two Sizes Fit All?
Really it depends
Who are you?
Outbound Notification?
Call Center?
Healthcare?
Voice Search and Directory Assistance?
Government?
What Size Is Your Deployment?
10 Ports?
Or, 10,000 Ports?
What about your traffic pattern?
Steady State
Seasonal?
Hosted IVR
Scalability
RESULTS

GUARANTEED

SLA
Minimizes Risk
Premise
Security
IT Control
Platform is a fixed cost
Best of both worlds: Hybrid
Hosted and Premise IVR, two great tastes that go great together!
Disaster Recovery
The Voxeo Vision
Simplicity
Single platform for both Hosted and Premise
Seamless Switchover
But how does it work?
Hybrid Routing Architecture

Caller

LEC

SMS800

Voxeo Carrier Soft Switch

Carrier A

Carrier B

Premise Site

Hosted IVR
Wrapping Up
Look at the big picture

http://flickr.com/photos/txd/100437832
Weigh your options
Don’t forget hidden costs
Thank You
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