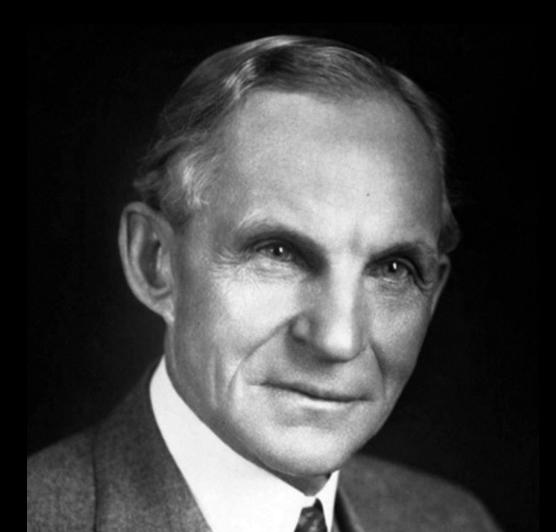


Talking Heads Are Invading Your Car

Conversational Intelligence February 2018



I THINK THAT IF HENRY FORD WAS DESIGNING HIS FIRST CAR TODAY... IT WOULD NEVER HAVE HAD LEVERS, DIALS AND KNOBS!



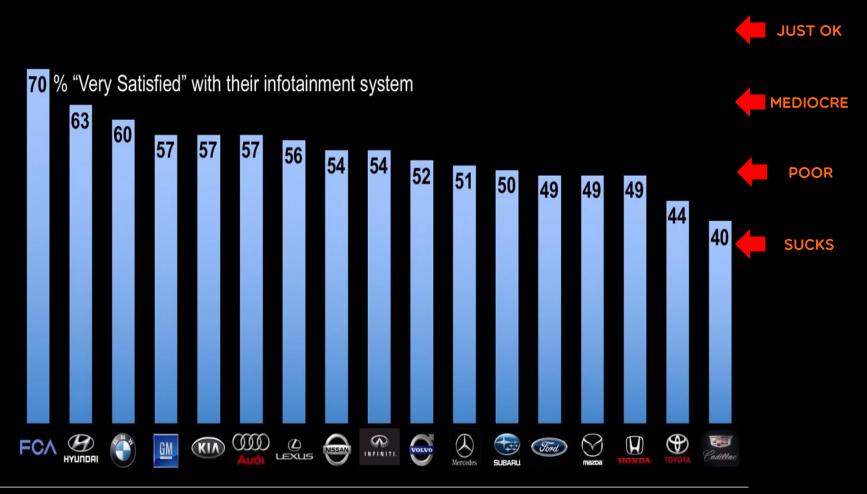


OUR CARS ARE DANGEROUS AND PEOPLE DON'T LIKE THEM





THE AUTO INDUSTRY KNOWS THAT WE ARE UNHAPPY





FAILURE TO COMMUNICATE



#1 Negative
Impact to JD
Power
Ratings



- 5 of the top 10 car issues are related to Infotainment.
- Audio, communication, entertainment and navigation (ACEN) systems are the most problematic component category in today's new vehicles
- In recent years, problems with ACEN have become the most prevalent type of problem with new vehicles.
- The voice recognition problems customers cite most often relate to three built-in hands-free communication issues:
 - doesn't recognize/misinterprets verbal commands (63%)
 - doesn't recognize/misinterprets names/words (44%)
 - and doesn't recognize/misinterprets numbers (31%)



HOW MANY OF YOU HAVE LEARNED THESE?



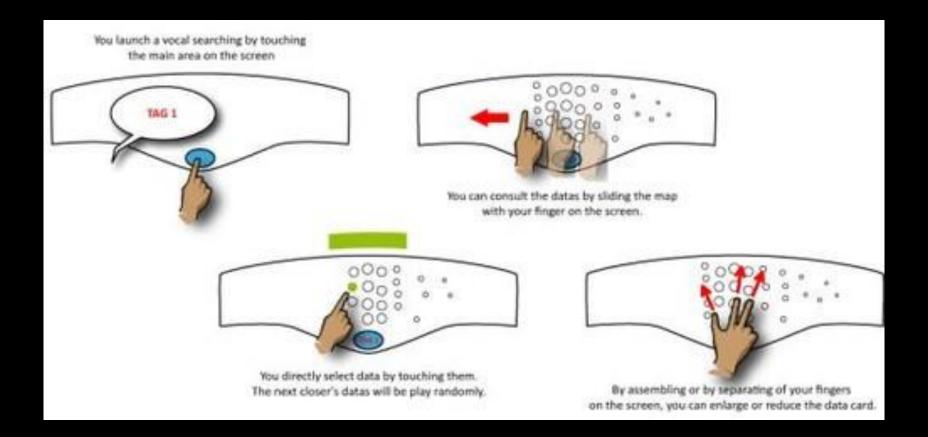


HERE'S ONE DESIGNERS SOLUTION





REALLY?





OR PERHAPS YOU LIKE THIS





MINORITY REPORT?





THERE HAS TO BE A BETTER WAY



IMAGINE A WORLD WHERE CARS LEARN TO TALK

WHERE YOU SIMPLY
TELL YOUR CAR
WHERE YOU WANT TO GO

THEN YOUR CAR TAKES YOU THERE SAFELY & HAPPILY



WE ARE BUILDING THAT WORLD



IT BEGAN WITH "HANDS FREE" IN 1988 WITH NISSAN





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FOLLOWED BY GM ONSTAR IN 1996



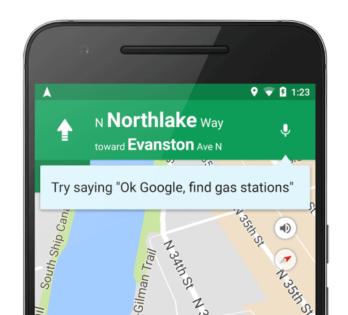


FOLLOWED BY GM ONSTAR IN 1996
WE BUILT OUR FIRST AI GUIDED SYSTEM IN 2009



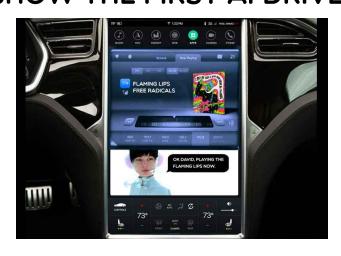


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2016 WE SHOW THE FIRST AI DRIVEN AVATAR





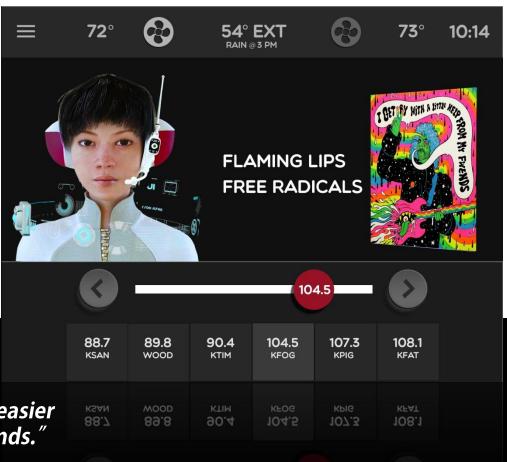
AUTOMOTIVE USE CASES

Connected Car:

- Climate Control
- Navigation
- Infotainment
- Parking
- Driver Alertness

Autonomous Driving:

- Driving Interface
- Safety Alerts



"Making your car safer and easier to use through voice commands."



OTHER AI'S



NISSAN "XMOTION" A TALKING KOI FISH



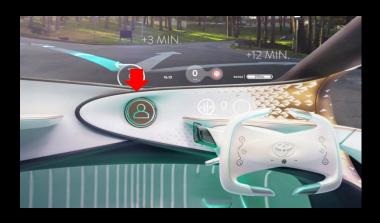
BMW / MICROSOFT "CORTANA"







OTHER AI'S



TOYOTA "YUI" A TALKING ICON





HONDA "HANA" AN EMOTICON

MERCEDES "MBUX" A SQUIGGLY LINE



OTHER AI'S





FORD / AMAZON "ALEXA"



APPLE "SIRI" A BLEEP

GOOGLE "ASSISTANT" COLORED BARS



THANK YOU



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